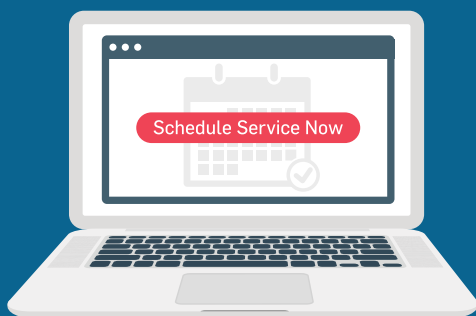


Service Portal 2.0 / Parts and Service

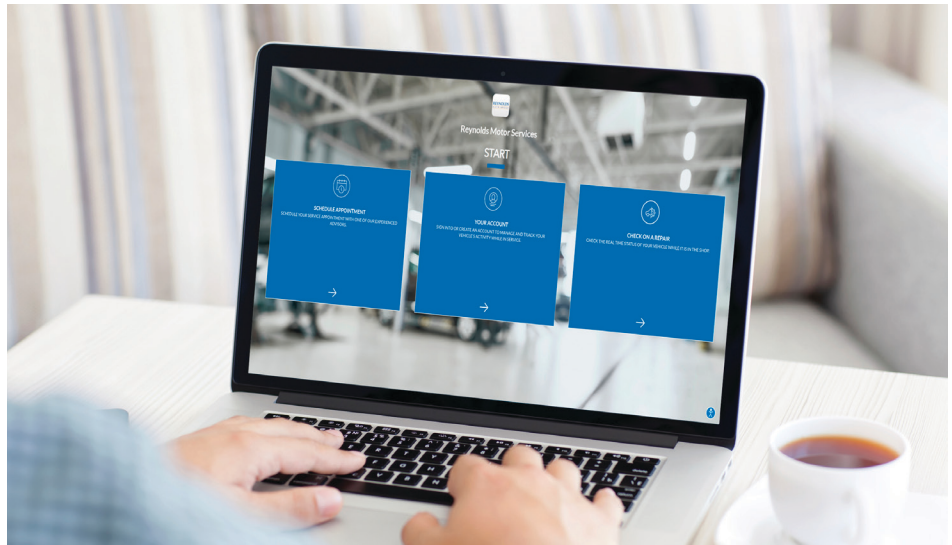
About Service Portal 2.0

Offer your customers the convenience of setting service appointments anytime and on any device, saving you time and effort.



94% of consumers would be more likely to choose a new service provider if that provider offered online booking options.¹

¹ GetApp



Overview:

- **Create** a central location for customers to view vehicle status, update information, and pay invoices.
- **Provide** your customers real-time appointment availability.
- **Give** customers the ability to select vehicle-specific services and make reservations from your website.
- **Deliver** automatic appointment confirmations and reminders.

Expect Results:

- **Build loyalty** by allowing customers to oversee the service of their vehicle.
- **Upsell** more by presenting recommended maintenance and previously declined services automatically.
- **Keep** service advisors focused on selling on the service drive.



Sales
and F&I



Business
Office



Parts and
Service



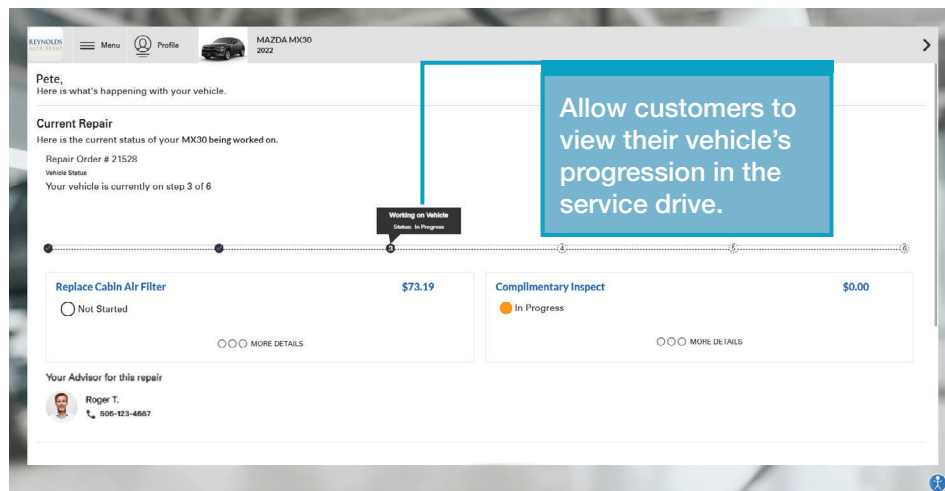
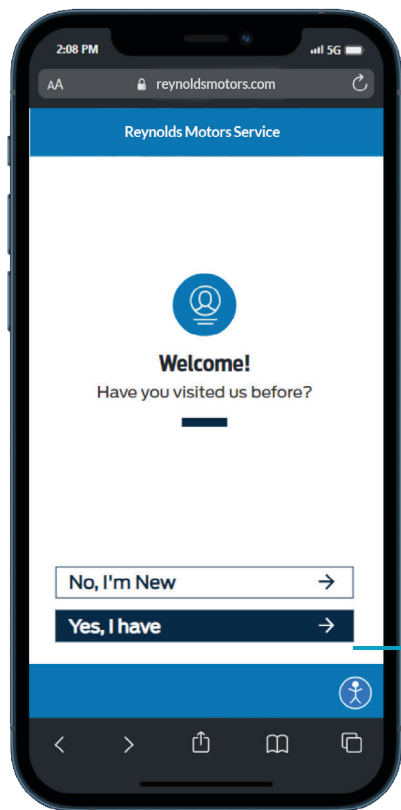
Information
Technology



Web

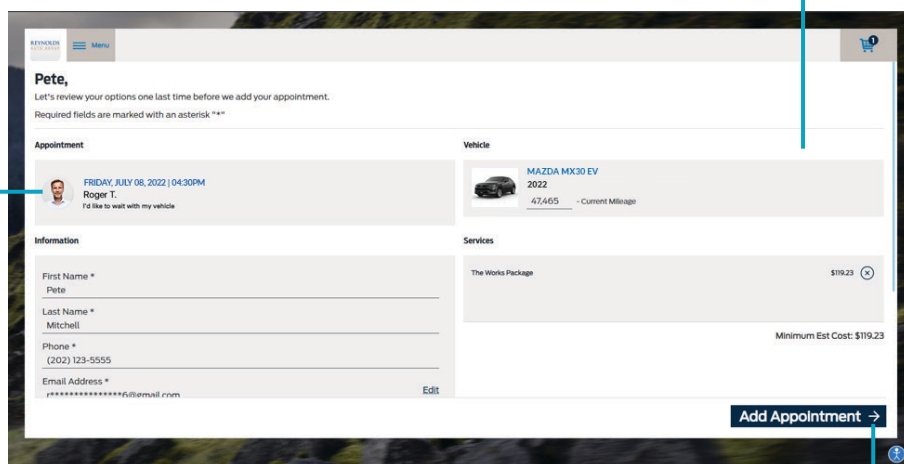


Document
Services

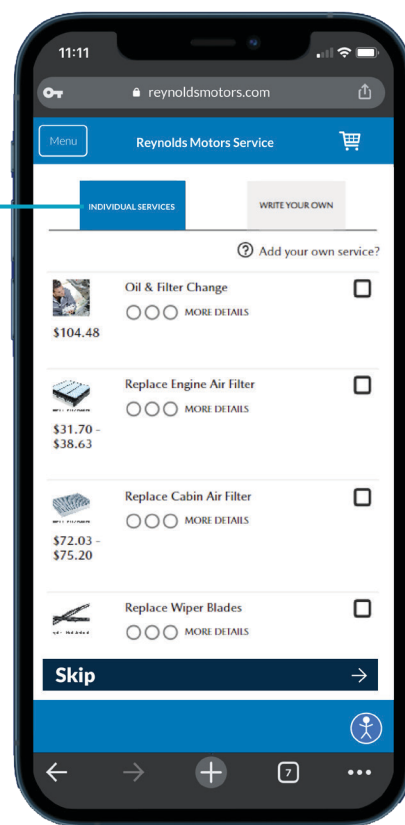


Allow customers to schedule appointments from anywhere and any device.

Option to display or suppress pricing.



Customers can review additional services before booking the appointment.



Show services during the appointment creation.



Retail
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